

(5) Mapping of UoCs for Operations Manager (Security)

QF Level	Job Title	Operations Manager (Security)		
5	Job Descriptions	Lead a team to perform security operational duties, provide quality security service, manpower planning and staff training, customer services management, formulate and evaluate emergency handling measures, formulate plan for a safety working environment, etc.		
		Name of the Specification of Competency Standards, UoCs	Code	Credits
		Manage and plan building security tasks	PMZZEM501A	6
		Formulate and evaluate emergency handling measures	PMZZEM502A*	6
		Formulate and maintain a sound system and effective measures on the safety of the environment	PMZZEM503A*	6
		Plan as a whole on private road control and environmental protection work of a building	PMZZEM506A	3
		Write service contract and determine contract terms	PMZZLW502A	9
		Manpower planning and training for staff within the property managed	PMZZHR401A	6
		Lead the team in the provision of quality property management service	PMZZHR402A	3
		Occupational safety and health management in a property management environment	PMZZHR403A	3
		Customer services management	PMZZHR404A	6
			Total	48

Remarks: *The name of the specified UoCs is required to be adjusted or rephrased to describe the relevant competency standards.