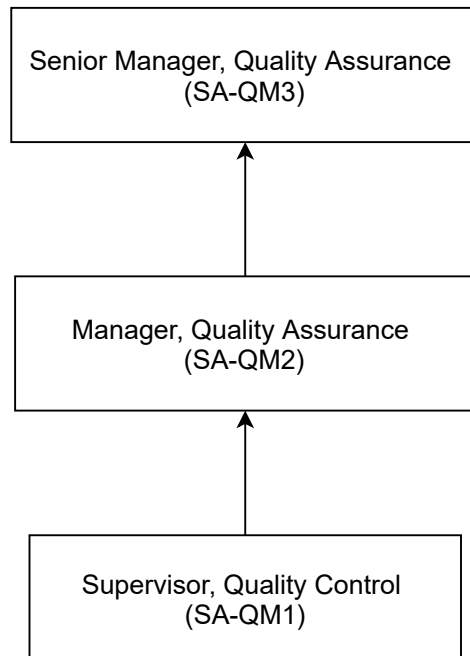


Progression Pathway for the Logistics Industry

(Supporting and Ancillary Services)

Quality Management (QM)



Quality Management

Position	Senior Manager, Quality Assurance (SA-QM3)		
Duties	<ul style="list-style-type: none"> Formulate quality management strategies and communicate with departments to implement the most appropriate procedures and policies Ensure the employees' quality management work meets with the standards Formulate quality management plan and analyse its effectiveness 		
	Core Competency	Code	Credit
	Establish product inspection specifications and procedures	LOSAQM503B	3
	Conduct internal quality audits	LOSAQM501B	3
	Manage cargo quality assurance systems	LOSAQM502B	3
	Non-core Competency	Code	Credit
	Formulate policy of corporate social responsibilities	LOCUQM505B	6
	Total Credits		15

Position	Manager, Quality Assurance (SA-QM2)		
Duties	<ul style="list-style-type: none"> Execute the prescribed quality management procedures and policies Ensure the employees' quality management work meets with the standards Verify and maintain product quality Assist in collecting and analysing the data and propose improvement plans Promote quality management culture to the frontline employees 		
	Core Competency	Code	Credit
	Manage cargo quality assurance systems	LOSAQM502B	3
	Formulate measures to enhance quality standards	LOCUQM512B	6
	Formulate standard for quality management system	LOCUQM510B	9
	Formulate company's performance pledge	LOCUQM511B	6
	Formulate strategy of handling quality management of special cargo	LOSAQM506B	9
	Non-core Competency	Code	Credit
	Promote quality management culture to frontline staff	LOCUQM402B	6
	Total Credits		39

Position	Supervisor, Quality Control (SA-QM1)		
Duties	<ul style="list-style-type: none"> • Execute the company's quality management policies and strategies • Review whether employees comply with relevant policies • Identify gaps in operational performance and propose improvement plans 		
	Core Competency	Code	Credit
	Apply quality management knowledge	LOCUQM307B	3
	Apply quality control procedures	LOSAQM301B	3
	Apply quality control systems	LOSAQM302B	3
		Total Credits	9