

# Draft Vocational Qualifications Pathway for Insurance Industry (General Insurance Stream)

## Questionnaire

The draft Vocational Qualifications Pathway (VQP) for the Insurance Industry (General Insurance Stream) is ready for industry consultation. Your views and comments on the draft VQP are welcome. The full version of the document can be downloaded from <http://www.hkqf.gov.hk/insurance>. Please return your completed questionnaire on or before 29 February 2020 to the Qualifications Framework Secretariat by email ([cattao@hkqf.hk](mailto:cattao@hkqf.hk)) or by fax (fax no. **3106 2035**)

For enquiries, please call 3793 3941 during office hours.

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### Part I : Vocational Qualifications Pathway for the Insurance Industry (General Insurance Stream)

1. Do you agree that the six job roles selected for the development of the Vocational Qualifications Pathway are typical job roles in claims and underwriting of the general insurance stream?

Yes

No

Other comments: \_\_\_\_\_  
\_\_\_\_\_ )

2. Do you think the list of **competency requirements** of the claims and underwriting job roles would meet the operational need of the general insurance stream?

Claims Assessor	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Claims Manager	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Senior Claims Manager	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Underwriter	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Underwriting Manager	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Senior Underwriting Manager	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Other comments:

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3. Do you think the **education/professional qualifications and required working experience** of the claims and underwriting job roles would meet the operational need of the general insurance stream?

Claims Assessor	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Claims Manager	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Senior Claims Manager	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Underwriter	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Underwriting Manager	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Senior Underwriting Manager	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Other comments:

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4. Will your company/ organization consider adopting the qualifications specification in development of training courses?

Yes

No (Please answer Question no. 5)

Others (Please specify: \_\_\_\_\_)

5. What are the obstacles to making use of the qualifications specification?

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6. Other suggestions about the implementation of Vocational Qualifications Pathway in the Insurance Industry:

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**Part II: General Opinion on the Implementation of QF**

7. What would you like further development of QF to focus on the Insurance Industry?

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8. Other opinions about the implementation of QF in the Insurance Industry:

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**Part III : General Information and Personal Particulars**

9. Are you an employer or an employee?

- Employer
- Staff of Trade Association / Trade Union
- Employee
- Others (Please specify: \_\_\_\_\_)

10. What is your post title? \_\_\_\_\_

11. How long have you been working in the Insurance Industry? \_\_\_\_\_ years.

12. What is the number of employee / member in your company/organization in Hong Kong?

- Less than 50
- 51 - 100
- 101 - 500
- 501 or above

Optional

Name

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Name of company/  
organization

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Tel. No.

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Email address

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**【End of Questionnaire】**