

**Please return by fax or email on or before 5 January 2018**

**Enrollment Form**

To : Ms Alice Wong, Qualifications Framework Secretariat  
Fax : 3106 2035  
Email : alicepcwong@hkqf.hk

**Consultation Session on**  
**SCS-based Training Package on Customer Service Delivery in Retail Banking**

**Date : 10 January 2018 (Wednesday)**  
**Time : 2:30pm**  
**Venue : QFS Conference Room**  
**Units 901-903, 9/F, Sunlight Tower**  
**248 Queen's Road East, Wan Chai**

The following persons will join the captioned event:

<b>Name of Participant</b>	<b>Post title</b>	<b>*Email</b>

Name of institution/organization : \_\_\_\_\_

Contact person : \_\_\_\_\_

Telephone : \_\_\_\_\_ Fax : \_\_\_\_\_

Email : \_\_\_\_\_ Date : \_\_\_\_\_

*\*Confirmation of enrolment will be sent to participants by email before the event.*