## Specification of Competency Standards for the Logistics Industry Unit of Competency

## Functional Area - Cargo Safety and Security

Title	Co-ordinate malfunction
Code	LOCUSS302B
Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of using judgment and discretion to co-ordinate malfunction and emergencies with reference to established workplace emergency policy and procedures
Level	3
Credit	3 (For Reference Only)
Competency	Performance Requirements 1. Knowledge of managing emergencies
	<ul> <li>Know about the concept of emergency management</li> <li>Know about relevant regulatory requirements</li> <li>Understand company policy and procedures</li> </ul>
	2. Evaluate malfunction and/or emergency situations
	<ul> <li>Identify and clarify causes and effects of malfunction/emergency situations</li> <li>Apply relevant malfunction /emergency procedures (e.g., procedure carried out during a fire alarm, and medical emergency procedure when first aid is needed)</li> <li>Identify the nature of risks, and communicate to the relevant personnel or authorities</li> <li>Take appropriate precautions and action to handle DG, and explosive/hazardous substances with reference to workplace policy (e.g., safety of staff and visitors, and minimise disruption and risk)</li> </ul>
	3. Consult with relevant personnel
	<ul> <li>Report the causes and effects of malfunction/emergency</li> <li>Provide assistance and relevant information to relevant authorities</li> <li>Obtain emergency information and communicate with relevant personnel</li> </ul>
	4. Co-ordinate malfunction and/or emergency situations situation
	<ul> <li>Take suitable measures to co-ordinate traffic at malfunction</li> <li>Take appropriate precautions with reference to workplace procedures (e.g., work with emergency control team, provide adequate information for emergency service, complete the evacuation of affected areas, and secure affect areas)</li> <li>Require assistance to minimise risks and damages with reference to established workplace emergency policy and procedures</li> <li>Take suitable measures to protect and control and protect the malfunction and/or affected areas</li> </ul>
	5. Complete documentation
	Complete and record required documents and reports
Assessment Criteria	The integrated outcome requirements of this unit of competency are:
	<ul> <li>Capable of evaluating emergency situations and consulting with relevant personnel; and</li> <li>Capable of co-ordinating emergency situations and complete documentation</li> </ul>
Remark	