Specification of Competency Standards for the Logistics Industry Unit of Competency

1. Title	Receive stocks
2. Code	LOWHCT205A
3. Range	This unit of competency is applicable to logistics service providers. Practitioners should be capable of receiving stock with reference to relevant stock receiving requirements, operating procedures, and safety guidelines and requirements (e.g. OSH requirements).
4. Level	2
5. Credit	3 (for reference only)
6. Competency	Performance Requirements:
	6.1 Knowledge of stock receiving
	 Know about the operations of stock receiving
	Understand the relevant standards, codes, regulatory requirements and workplace procedures
	 Understand company policy and procedures
	6.2.1 Identify workplace documentation requirements and procedures for the receipt of goods
	 Identify workplace procedures for receipt of goods
	 Interpret purpose of documents for receipt of goods
	• Identify workplace documentation requirements and reporting of damage 6.2.2 Receiving of stock
	Check receiving stock against orders and delivery documents
	• Identify and communicate discrepancies to relevant personnel
	• Inspect and record items damage, best before dates, breakages/discrepancies 6.2.3 Inspect and check arrival goods
	 Identify and follow checking procedures against manifests and orders
	 Report damaged goods or discrepancies
	 Dispatch/store and document non-conforming goods
	6.2.4 Unload, unpack and store stock
	 Identify appropriate handling equipment and techniques
	 Apply safe work procedures to unload, unpack, and store stocks
	 Seek advice on products locations and storage requirements
	 Unload and unpack goods
	 Seek required assistance to maintain effective and safe work
	 Follow directions to store stock in appropriate areas
	6.2.5 Rotate and maintain stock
	Rotate stock with reference to operating procedures
	• Move stock with appropriate equipment according to relevant OSH regulations (e.g., Occupational Safety and Health Ordinance Cap. 509 and subsidiary regulations)
	Check and report quality of stock
	• Dispose and/or place stock in storage
	6.2.6 Complete documentation
7	Complete required documentation and records
7. Assessment	The integrated outcome requirements of this unit of competency are:
Criteria	Capable of identifying relevant documents and workplace procedures for goods receiving
	Capable of inspecting and checking arrival goods
	Capable of identifying appropriate handling equipment to unload/unpack stock
	Capable of handling stock rotate and checking quality of stock
	Capable of completing required documentation and records
8. Remarks	

1. Title	Replenish stocks