## Specification of Competency Standards for the Logistics Industry <u>Unit of Competency</u>

1. Title	Arrange for professional indemnity/errors and omissions insurance
2. Code	LOSGIL505A
3. Range	This unit of competency is applicable to sea freight agents. Practitioners should be capable to understand operating risks; to consider different factors and use the knowledge of insurance law to arrange for professional indemnity/errors and omissions insurance so as to transfer the risks.
4. Level	5
5. Credit	6 (for reference only)
6. Competency	Performance Requirements
	<ul> <li>♦ Understand operating risks and the basic principles of insurance law and insurance terms</li> <li>♦ Understand the risks and liabilities of handling daily operation in the role of an agent</li> <li>♦ Understand the relationship with customers when taking the role of an agent or a manager, and relevant contract details, including the rights and obligations of both parties</li> <li>♦ Understand the basic principles of insurance law, including the principle of utmost good faith, duty of disclosure, insurable interest, contract of indemnity, etc.</li> <li>♦ Understand the impact on the validity of insurance contracts by violation of the basic principles of insurance law</li> </ul>

- ◆ Understand the terms of professional indemnity/errors and omissions insurance, including negligent performance, fraudulent act of an employee, libel, slander, infringement of intellectual property right and exclusions
- Understand the current situation and trend of the market for professional indemnity/error and omissions insurance
- 6.2 Arrange for contracts for professional indemnity/errors and omissions insurance
- Consult different departments (including an analysis of litigation and claim records, and contract details of agency and management) and understand the exposure of agents/managers to risks of contractual liabilities and third party liabilities during contract period; formulate the appropriate limit of liability, deductible, exclusions and coverage
- ◆ Provide the insurance company with relevant information for consideration, including the total commission per annum earned as an agent or a manager, agent services provided, number of staff, agency or management agreement, standard trading terms, collection of disbursement, and size of fleet managed present the company's requirements for insurance products clearly
- Select appropriate insurance companies or intermediaries according to their background, financial position, reputation and underwriting capacity

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		<ul> <li>♣ Apply the knowledge of terms for professional indemnity/errors and omissions insurance and relevant insurance market to fight for the most appropriate coverage and the most reasonable premium when negotiating quotations with insurance companies or intermediaries</li> <li>♣ Verify the insurance documents issued by insurance companies or intermediaries</li> <li>♣ Handle the premium with other departments of the company</li> <li>6.3 Professionalism in arranging for insurance law and other relevant legislations</li> <li>♠ Avoid conflict of interests</li> <li>♠ Act in a cautious manner to protect the</li> </ul>	
		interests of the company	
7.	Assessment	The integrated outcome requirement of this unit of competency is:	
	Criteria	(i) Capable to handle professional indemnity/errors and omissions	
		insurance according to different factors, including agent services, past compensation records and the needs of the company so as to transfer the risks; and	
		(ii) Capable to select appropriate insurance companies or	
		intermediaries to handle insurance matters according to	
		company's requirements and different factors of consideration	
8.	Remarks		