Specification of Competency Standards for the Logistics Industry Unit of Competency

Functional Area - Cargo Transport and Handling

Title	Coordinate point-to-point cargo transport connection
Code	LOCUCT401B
Range	This unit of competency is applicable to all logistics, sea freight, air freight and express operators. Practitioners should be capable to handle and coordinate independently a seamless connection for point-to-point cargo transport in different international routes.
Level	4
Credit	6 (For Reference Only)
Competency	Performance Requirements 1. Main points for seamless point-to-point cargo transport connection • Understand the different concepts of intermodal, multi-modal, feeder and transhipment transport • Understand the operation and characteristics of container and cargo loading/unloading and stowing facilities • Understand region and district operations related rules and regulations including customs, embargo situation, etc. • Knowledge of market leaders and their key success factors for individual market involved • Understand the main points for seamless point-to-point connection, including: • Technical problems about connecting sea transport and land transport • Technical problems about connecting air transport and land transport • Technical problems about connecting air transport and sea transport • Mastering the business environment, conditions and time required for the connection points • Customs requirements of various connection points for cargo transhipment, import and export • Loading/unloading and storage requirements of various connection points • Packing and labelling requirements of various connection points • Problems caused by differences in systems, politics and culture of the various connection points • Accidents that may happen and their contingency measures 2. Handle and coordinate seamless point-to-point cargo transport connection • Handle a seamless connection for point-to-point cargo transport in different routes according to the customer's special requirements and the operation mode of the company • Coordinate the seamless connection for different point-to-point routes during the processes of loading/unloading, storage and transport of the cargoes • Solve all problems effectively when contingencies occur to minimise losses of the customer and the company • Develop standard operation procedures and updated any trade/customs/regulatory requirement with forms for the operation to follow • Establish data records and key performance indicators for the team to follow
Assessment Criteria	The integrated outcome requirements of this unit of competency are: • Capable to handle the seamless connection for point-to-point cargo transport according to customer's requirements for enhanced efficiency and cost control; and

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	Capable to coordinate the seamless connection for point-to-point cargo transport, and to use suitable ways to solve all the problems
Remark	