

1. Title	Formulate quality management strategy
2. Code	EMCUQM601A
3. Range	Fully master the knowledge and techniques of quality management as well as business strategy and quality management culture of the organization and be able to formulate a forward-looking quality management strategy applicable to electrical and mechanical workplaces.
4. Level	6
5. Credit	20
6. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>6.1 Quality management goals</p> <ul style="list-style-type: none"> <li>◆ Understand the concept of excellent quality management awards such as: <ul style="list-style-type: none"> <li>• Deming Prize</li> <li>• Baldrige Quality Award</li> <li>• European Quality Award</li> <li>• Hong Kong Award for Industry</li> </ul> </li> </ul> <p>6.2 Formulation of quality management strategy</p> <ul style="list-style-type: none"> <li>◆ Identify the deviations between quality management goals and the current quality management system</li> <li>◆ Identify the deviations between quality management goals and the performance of current quality management system</li> <li>◆ Formulate quality management strategy <ul style="list-style-type: none"> <li>• Analyze the deviations between quality management goals and the current quality management system, and quality management culture and quality costs of the organization in order to formulate the quality management strategy including: <ul style="list-style-type: none"> <li>▶ Quality management policy</li> <li>▶ Quality management goals</li> <li>▶ Operating mode of the quality management system under the quality management policy</li> <li>▶ Measurement of the quality management system performance</li> <li>▶ Review mechanism</li> <li>▶ Improvement mechanism</li> <li>▶ Communication channels</li> </ul> </li> </ul> </li> </ul>
7. Assessment Criteria	<p>The integrated outcome requirement of this unit of competency is:</p> <p>(i) Capable to formulate an effective quality management strategy according to the deviations between quality management goals and the current quality management system as well as other factors of consideration.</p>
8. Remarks	This unit of competency is suitable for quality management staff enhancement. The credit value of this unit of competency is set on the presumption that the person already possesses knowledge of quality management.