

1. Title	Formulate and analyze quality assurance reports
2. Code	EMCUQM504A
3. Range	With regard to quality management of electrical and mechanical services, analyze information generated from quality monitoring points of each engineering procedure, quality issues and problems, and formulate quality assurance reports.
4. Level	5
5. Credit	3
6. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>6.1 Format and key points of quality assurance report on electrical and mechanical services</p> <ul style="list-style-type: none"> <li>◆ Understand the format and key points of quality assurance report on electrical and mechanical services</li> </ul> <p>6.2 Formulate and analyze quality assurance reports</p> <ul style="list-style-type: none"> <li>◆ Base on records of the major monitoring points of each service procedure and all quality related issues, such as quality level for each action, non-compliance with regulations, errors, defects, deviation, excesses or shortfalls and other causes, etc., to quantify quality management issues and problems so as to provide sufficient data or information to produce the quality assurance reports <ul style="list-style-type: none"> <li>• Analyze all quality management issues and problems, formulate quality assurance reports and report to the management</li> </ul> </li> </ul>
7. Assessment Criteria	<p>The integrated outcome requirement of this unit of competency is:</p> <p>(i) Capable to effectively monitor each service procedure, quantify quality management issues and problems, analyze data and information, and formulate quality assurance reports.</p>
8. Remarks	The credit value of this unit of competency is set on the presumption that the person already possesses basic concepts of quality management.