6. Product Company - Wholesale, Import & Export

| | Sample job title | Description* | |
|---------------|---------------------------|--------------|---|
| Managerial | Director / General | • | Formulates and implements company policies. |
| level | Manager | • | Oversees and manages the operations of all |
| | | | departments and branches. |
| | Brand / Sales / Marketing | • | Plans, coordinates and implements the business |
| | Director / Manager | | development strategies and sales plans. |
| | | • | Establishes branch image. |
| | | • | Identifies potential opportunities in order to increase |
| | | | business volume and market share. |
| | | • | Arranges sales conventions and seminars. |
| | | • | Prepares sales reports and reviews sales/marketing |
| | | | strategies. |
| Officer level | Product / Technical | • | Takes charge of the overall stock of products. |
| | Manager | • | Gives technical advice on the quality and application |
| | | | of, and provides appropriate after-sales services. |
| | | • | Oversees and follows up buyers or sales orders and |
| | | | product deliveries to sales stations. |
| | Sales / Marketing Officer | • | Assists the Sales / Marketing Director / Manager to |
| | | | monitor sales / marketing activities. |
| | | • | Prepares sales reports. |
| | | • | Organises sales promotion programmes for sales |
| | | | persons. |
| | Trainer | • | Organises practical and technical courses including |
| | | | the demonstration of sales skills of products, and |
| | | | other theoretical and practical lectures. |
| | | • | Tests and evaluates students' performance and |
| | | | assesses the effectiveness of training programmes. |
| Technician | Technical Adviser | • | Provides technical advice on the quality and |
| level | | | application of certain products. |
| | | • | Assists managers in the preparation of technical |
| | | | manuals to beauty advisers / consultants for their |
| | | | reference. |
| | Sales Representative | • | Identifies potential customers to promote products. |
| | | • | Provides services to existing customers and gives |

^{*} Source: 2010 Manpower Survey Report - Beauty Care, Hairdressing and Cosmetics Industry (Appendix 6) (Vocational Training Council) and/or collective input from the Industry Training Advisory Committee (ITAC).

^{*} The progression pathway may be updated upon revision of SCS or recommendations from the ITAC.

^{*} The examples provided are for reference only. Job titles, functions and progression pathways may vary among companies.

| | | | advice on products. |
|------------|----------------------|---|---|
| Supporting | Marketing Assistant | • | Implements marketing plans and promotion |
| staff | | | activities. |
| | Promoter | • | Participates in promotion activities. |
| | | • | Sells products to customers or visitors. |
| | Administrative Staff | • | Handles all administrative duties (including |
| | | | preparation of schedules, filing and record keeping |
| | | | etc) of the stores. |
| | Receptionist | • | Handles telephone enquiries. |
| | | • | Arranges appointments. |
| | | • | Serves customers and provides relevant information. |
| | | • | Maintains relationships with customers. |

QF-recognised programmes

For information on accredited education and training programmes, please try these keywords with the Qualifications Register (QR) (http://www.hkqr.gov.hk):

- beauty care products
- wholesale
- sales technique
- distribution management
- marketing

You may also select these industries:

☑ Beauty ☑ Hairdressing

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