

Appendix C Competency Matrix of Each Functional Area

Table 2 Competency Matrix of Strategic Management

Function Competency Level	Strategic Formulation	Strategic Execution and Review	IT Governance	IT Planning and Budgeting	Contingency Management	Information Management	Brand Management	IT Consulting and Champion	Risk Management [Generic Skills]	Resources management [Generic Skills]	Human Resources and Staff Management [Generic Skills]	Financial Management [Generic Skills]	Relationship Management [Generic Skills]
7													
6	Formulate vision and mission statements ITSWSM601A Credit: 3 P. 68	Formulate relevant tactical plans based on the approved IT strategies and policies ITSWSM604A Credit: 5 P. 72	Establish the IT governance framework and process ITSWSM607A Credit: 4 P. 75		Develop business continuity plans and disaster recovery plans related to IT ITSWSM609A Credit: 7 P. 77	Transform information into business knowledge and value ITSWSM610A Credit: 2 P. 79		Identify and evaluate information technologies that support the objectives of an organisation ITSWSM612A Credit: 2 P. 81	Identify and assess the risk factors related to IT ITWGS609A Credit: 4 P. 452	Allocate and prioritize IT and related resources ITWGS614A Credit: 4 P. 456	Develop and maintain succession plans for human resources related to IT ITWGS615A Credit: 8 P. 457	Establish a business case for an IT investment ITWGS617A Credit: 11 P. 458	Manage and maintain the portfolio and relationship with business partners ITWGS618A Credit: 4 P. 459
	Formulate the business strategies and policies ITSWSM602A Credit: 4 P. 69	Execute, monitor and review the approved IT strategies and plans ITSWSM605A Credit: 5 P. 73	Evaluate and review the execution of the approved IT plans ITSWSM608A Credit: 4 P. 76			Set policy to control data security and privacy ITSWSM611A Credit: 4 P. 80		Select appropriate information technologies for business purposes ITSWSM613A Credit: 1 P. 82	Develop risk mitigation strategies and plans related to IT ITWGS610A Credit: 4 P. 453				
	Formulate IT strategies and policies ITSWSM603A Credit: 4 P. 71	Evaluate the effectiveness of the execution of the approved IT plans ITSWSM606A Credit: 5 P. 74						Understand Systems Development Life Cycle (SDLC) and software development process ITWGS619A Credit: 4 P. 460	Review risk factors related to IT, and execute and monitor risk mitigation plans ITWGS611A Credit: 3 P. 454				

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								Understand IT operations and IT processing ITSWG620A Credit: 4 P. 461					
								Understand IT project management ITSWG621A Credit: 4 P. 462					
								Understand organisational and project quality assurance ITSWG622A Credit: 3 P. 463					
								Adopt and adapt international standards concerning information security as appropriate ITSWG623A Credit: 3 P. 464					
								Comply with relevant laws and regulatory requirements ITSWG624A Credit: 1 P. 465					

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5			Monitor the IT governance process ITSWSM501A Credit: 3 P. 58	Formulate IT business model ITSWSM502A Credit: 4 P. 59	Manage contingency situations ITSWSM505A Credit: 7 P. 62	Collect and distribute disseminate information ITSWSM506A Credit: 2 P. 64	Manage product/ services brand through the use of IT ITSWSM508A Credit: 4 P. 67		Acquire and protect the copyrights and IP rights related to IT ITSWGS523A Credit: 4 P. 443	Utilize the given IT and related resources ITSWGS520A Credit: 4 P. 440	Recruit, retain and develop IT staff ITSWGS521A Credit: 8 P. 441		
				Formulate IT plan ITSWSM503A Credit: 4 P. 60		Manage information life cycle ITSWSM507A Credit: 3 P. 65							
				Prepare a budget based on the IT plan ITSWSM504A Credit: 6 P. 61									
4													
3													
2													
1													