

**Specification of Competency Standards
for the Chinese Catering Industry
Unit of Competency**

1. Title	Devise multinational enterprise management in the catering industry
2. Code	CCZZMS603A
3. Level	6
4. Credit	6
5. Competency	<p style="text-align: center;"><u>Performance Requirements</u></p> <p>5.1 Know about the environment in multinational enterprises</p> <ul style="list-style-type: none"> ◆ Know about the challenges facing by multinational enterprises ◆ Know about the environments facing by multinational enterprises including political, economic, legal and technological ones ◆ Understand the social responsibilities and ethics of multinational enterprise management <p>5.2 Know about the personnel management in multinational enterprises</p> <ul style="list-style-type: none"> ◆ Know about the human resources demands in multinational enterprises ◆ Master recruitment and training skills of multinational enterprises ◆ Master all arrangements designed for overseas employees and labour relations ◆ Master the motivation and leadership skills in multinational enterprises ◆ Master the management of multinational teams and diversified workforce <p>5.3 Devise multinational enterprise management plans in the catering industry</p> <ul style="list-style-type: none"> ◆ Devise multinational enterprise management plans in the catering industry for corporate development
6. Range	While working in Chinese restaurants or relevant workplaces, practitioners should be able to analyze the issues facing by multinational enterprises including the political, economic, legal, technological and personnel management ones, and devise multinational enterprise management plans.
7. Assessment Criteria	The integrated outcome requirements of this unit of competency are: (i) the abilities to understand the environment in multinational enterprises and their personnel management; and (ii) the abilities to devise multinational enterprise management plans.
8. Remarks	This unit of competency is applicable to the management in multinational restaurant groups.